

SCIENCE+ MEDIA MUSEUM

NATIONAL SCIENCE AND MEDIA MUSEUM ADMISSION GUIDELINES

Opening times

Until further notice, the museum will be open Wednesday to Sunday, 10.00–16.00. Entry is by pre-booked ticket only.

Last entry to the museum galleries is at 15.00, and we start clearing galleries from 15.45.

The museum is open every day throughout October half term (24 October to 1 November 2020).

The museum is closed on 25 and 26 December.

Conditions of entry

While you are at the National Science and Media Museum, please take care of your own health and safety and that of our collection, other visitors and staff. In order to ensure a safe and enjoyable experience for everyone, please:

- Remember that visitors are required to wear face coverings, in line with government guidance
- Maintain social distancing
- Take advantage of the regular opportunities to use hand sanitiser

Please do not:

- a. touch objects on open display
- b. smoke (including electronic cigarettes)
- c. disregard alarms, signs, barriers or directions given by staff
- d. leave personal property unattended
- e. eat or drink, other than in designated areas
- f. bring any restricted item (see below) into the museum
- g. fundraise, demonstrate or distribute campaigning material without prior agreement
- h. ride bicycles, scooters or any other wheeled item except mobility aids (wheelchairs, buggies, etc.)

Children under 12 must be accompanied by an adult. Children aged 13 to 16 must provide parents' or guardians' contact details in line with the government's Track and Trace initiative. Other age restrictions may apply for particular experiences in the museum, for example our cinemas.

For educational groups, separate advice and guidance on supervision of children is available on our website—refer to the ['options for your educational visit' page](#).

Photography

Visitors are permitted to use hand-held cameras within the National Science and Media Museum for private and non-commercial purposes, but must not:

- a. use cameras in any areas where video or photography is restricted (this will always be clearly signed)
- b. make any recording or take any photograph of any person without the authorisation of that person

Non-private or commercial use of cameras/recording devices, or the use of tripods or lighting, is only allowed by prior arrangement. Please contact our [press office](#) for details.

We will always let visitors know if filming or photography is taking place in the museum during their visit.

Personal property

Please look after your personal property while at the National Science and Media Museum. Any property left unattended may be removed from the museum floor. If you lose any item during your visit, please speak to a member of staff.

Buggies can be left in our buggy park area at the far end of the Life Online Gallery on Level 0. This is not staffed and is used at the visitor's own risk.

Restricted items

Please do not bring the following onto National Science and Media Museum premises:

- a. Alcohol. If purchased on site, alcohol may only be consumed in a designated area
- b. Clothing with offensive signage or logos
- c. Animals, with the exception of Assistance Dogs
- d. Potentially dangerous items such as fireworks or knives. Knives which are carried for religious or cultural observance (such as the Kirpan) are normally exempt from this policy
- e. Balloons, as these can interfere with our alarm systems if they float away

Bag searching

We will sometimes conduct bag searches on arrival at the National Science and Media Museum. These searches check for restricted items and any other material that might be considered a risk to our collection, or to the health, safety or enjoyment of our visitors. Any items found will be removed at the bag-searching point and returned to the visitor on departure.

If our staff find anything they consider to be illegal, they will confiscate it and contact the police.

Breastfeeding

Our visitors are welcome to breastfeed anywhere on site.

Our staff

All our staff are identifiable by their National Science and Media Museum passes or badges. There is a Duty Manager on site whenever we are open to the public, to ensure that you have a safe and enjoyable visit.

If our staff think you may be causing unreasonable offence to other visitors, or are endangering yourself, others, our property or our collection, they will ask you to stop. Our staff have the authority to escort you from the museum premises if necessary.

We will not tolerate abuse or violence towards any visitor, contractor or member of staff.

CCTV

Closed Circuit Television (CCTV) is in use throughout the National Science and Media Museum. Images are recorded for the purpose of public safety and crime prevention, in line with Data Protection legislation.